
Memo

To: General Agents
From: Charles R. Mankamy, President of General Agents
Jim Savo, FLMI, Vice President of Operations, General Manager
Re: MA Cancellation Reminder

Thanks to all for making AEP a great success this year! Underwriting was able to handle the new business almost hassle free since this was the first season we did not require the “letter of intent” to be submitted with the Medicare Supplement application for those clients planning to voluntarily disenroll from their Medicare Advantage (MA) plan.

We recommend you follow up with your clients to make sure they followed through and cancelled their MA plan just to be safe since they cannot have double coverage (i.e. Medicare Supplement plan and Medicare Advantage plan).

As always, we are here to help – just let us know how. Enjoy your Holidays and rest up for continued success with MADP, which is right around the corner. [Click Here](#) for a reminder of the AEP/MADP Application process.

United American Agents who have questions can contact Agency Service at 1-800-925-7355 or email agency@torchmarkcorp.com.

Globe Life Insurance Company of New York Agents who have questions can contact the Home Office in Syracuse at 315-451-7975 or email GLNYAGENCY@torchmarkcorp.com

UA and Globe Life Insurance Company of New York conduct free Training Webinars for all appointed Agents. Register NOW on your General Agent website.

We’d also like your most current e-mail address to keep you informed of products, contests, incentives, and important Company information. Call 1-800-925-6793 to update your e-mail address!